

## **UKG**

## Our purpose is people.

At UKG we help 80,000+ organisations, large and small, anticipate and adapt to their employees' needs beyond just work.



**Global Workforce Management** 

HR, Payroll & Compliance Solutions

### **HR Service Deliveru**



Proud partners of Great Place To Work

## **Recognising exceptional UK workplaces for** 25 years and counting.

In 2001, our UK branch of Great Place To Work opened in London – 11 years after the global HQ was founded in the United States.

Over the years, we've had the pleasure of working closely with thousands of people leaders and executives, delivering on our shared mission to help every workplace become a truly great place to work for all.

Thank you to all our clients, large and small, working in every sector across the UK, for trusting us as your partners.

And to every colleague who has been part of our Great Place To Work family throughout our journey: thank you for your expertise, your commitment to excellence, and your genuine passion for people.

Here's to the next 25 years!

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#### INSIGHTS - 25 YEARS OF EVOLUTION

## 25 Years of **Evolution**

How HR Trends Have Transformed the Workplace - and What the Future Holds

## 2000s

The early 2000s saw an **increasing focus on anti-discrimination and equal treatment**, with measures like Part Time Workers (Prevention of Less Favourable Treatment) Regulations 2000; Paternity and Adoption Leave Regulations 2002; and The Employment Equality (Sexual Orientation) Regulations 2003 outlining the protections for specific groups of employees.

> In 2001, the UK's Best Workplaces<sup>™</sup> List launched

The recognition of **HR as a strategic function, rather than just operational,** gained traction in 2003, with the publication of the influential "Black Box" studies. These studies demonstrated a strong connection between effective HR practices, employee commitment, and organisational performance. Over a three-year period, the study found that the absence of effective HR practices could result in employee commitment levels being lowered by up to 90%, highlighting the critical role of HR in driving business outcomes. Research proving the **impact of an engaged workforce** on the bottom line meant employee engagement became a top business priority – and it remains one to this day. Companies aimed to foster a positive workplace culture by emphasising collaboration, innovation, and employee feedback.

This was achieved through initiatives like employee recognition programmes, open communication channels, and opportunities for employees to participate in decision-makina.

> The stress and uncertainty of the financial crisis took a toll on **employee mental health and engagement**, alongside widespread burnout affecting the global workforce.

The Workplace Employment Relations Study showed the number of **employers offering flexible work** arrangements almost doubled from 1998-2004, as attitudes to work-life balance evolved. In 1998, 84% of managers agreed it was up to the individual to balance their work and family responsibilities. By 2004, this had fallen to 65%. However, flexible work looked very different from what it does today. Although part time roles and job sharing became common practice, research by the Work Foundation found that only 2% of UK employees worked from home.

When the **Global Financial Crisis** struck, many organisations implemented measures such as hiring freezes, pay freezes, and redundancies to reduce costs. In fact, The Job Economist found that 1 in 7 UK employees were made redundant between 2008-2013.

This intensified pressure on HR teams to manage workforce reductions and a potential loss of trust in leadership, whilst maintaining employee morale and productivity.

The **gender pay gap** for full-time workers narrowed slightly over the decade.

However, by 2009, full-time female workers were still paid almost 20% less than their male counterparts, earning £426 a week compared to £531.

The Equality Act 2010 brought together existing pieces of discrimination legislation under one Act, outlining protected characteristics and making the law around discrimination at work easier to follow for HR professionals in England, Wales and Scotland.

UK

2001

INSIGHTS - 25 YEARS OF EVOLUTION

2020-2024

### **63% of organisations** introduced skills-based assessments into their hiring processes during this time period, suggesting a shift towards skills-based hiring rather than traditional qualifications.

In 2020, the global pandemic catalysed a **seismic shift to remote work**, and new concepts like **'furlough'** and **'lockdown'** being adopted at scale. HR had to play several roles: operational (in setting up employees for remote working), and strategic (in maintaining wellbeing, productivity, morale, and engagement) with, in many cases, a reduced workforce. Learning and development became increasingly digital, with significant investment in L&D tech – as well as a focus on reskilling and upskilling existing employees to address digital transformation needs.

This period also saw increased emphasis on measurable DEI outcomes, a focus on inclusive recruitment practices, and the implementation of anti-bias training and initiatives.

Best Workplaces In 2020, The UK's Best Workplaces™ celebrated 20 years of recognition

## Our Great Place To Work journey

I've been at Great Place To Work for 14 years now, and it's fantastic to look back and think about how far we've come over that time.

When I'd first joined, we were less than 10 colleagues in the UK. All of us were doing tasks that went beyond our own roles (such as Nicola, our sales colleague, assisting with credit control while I acted as HR at times, carrying out duties like hiring, contracting and onboarding).

The project management team (now known as Customer Success) would graft their way through hundreds of surveys, involving a lot of manual work, getting busier and busier with every year as the company grew. Today, it's almost unbelievable how things have advanced and the expertise and incredible technology we now have in place. We're just over 50 UK employees (some of whom had left and then returned to Great Place To Work years later), and thousands globally, growing faster and faster each year. Every department now has the most advanced systems and we are fortunate to have amazing proficiency through our brilliant people.

Sometimes I stand in a meeting while presenting figures, or waiting for my turn to speak, and I just look at faces in awe and think: My goodness! All these faces and all these people... It's remarkable! We're so many, coming together as one team, from all sorts of different age groups, backgrounds, nationalities and cultures, but all getting on so well; and collaborating to deliver for our remarkable clients, and supporting each other in our mission. It

... to a team of 50+ employees!

was such an exciting time when I joined, but even now it is still so thrilling to be here. I guess it's just that sprinkle of Great Place To Work For All formula that we talk about. And it works!"

### Nick

Nick Honour, Chief Financial Officer, Great Place To Work UK



The Covid pandemic profoundly affected **employee wellbeing**, as the anxiety and unpredictability of the crisis forced major changes to take place nearly overnight. Remote working – an unknown for many – was a welcome change for some employees, but also blurred the boundaries between work and personal life. Globally, the pandemic heightened the need for mental health support in several key sectors. In response, 75% of organisations adopted Employee Assistance Programs (EAPs), and 66% implemented mental health first aid training.



## 2025 and beyond

INSIGHTS - 25 YEARS OF EVOLUTION

The **four day work week** is expected to gain more traction as trials continue and prove their effectiveness for sectors able to offer this working model. Whilst not every organisation can put this into practice, its growing popularity reflects an increasing demand for more flexible working arrangements in general – and employers will need to keep up if they wish to attract and retain top talent.

As organisations juggle employee expectations with business needs, many are opting for **hybrid working models**. But getting employees to the office isn't as easy as it once was – and for good reason. Costly commutes and the knowledge that many roles can be performed from home mean that 60% of employees say the cost of going to the office outweighs the benefits, according to Harvard Business Review.

To relieve the financial burden of being in the office, organisations can offer **creative benefits** such as housing subsidies, caregiver benefits, financial wellbeing programmes, and student loan repayments.

The shift to hybrid working is also prompting companies to **redesign office spaces** to facilitate collaboration and social interaction rather than individual workstations, as well as to incentivise employees to want to come in, rather than forcing them to do so.



The market for **'green** skills' that will play a pivotal role in developing a more sustainable society is growing. In fact, demand for green talent in the UK increased by 13% from 2021-2024.

The government predicts that **upskilling workers** will be necessary to address green skills shortages, as well as increasing the workforce in key sectors. AI technology is enhancing efficiency in development, onboarding, and employee management

> Automation in HR is expected to grow, simplifying tasks and reducing administrative burdens, which allows HR professionals to focus on strategic initiatives.

HR will also be dealing with the **effects of AI on employees** – for example, fears that AI may replace them – and the need to equip employees with the skills needed to utilise new technologies. The rapid pace of technological advancements and changing market demands make skills development and continuous learning more crucial than ever. According to the World Economic Forum, **50% of all employees will need reskilling in 2025** due to the adoption of new technologies. In particular, data literacy and digital collaboration are anticipated to become essential in the coming years. As more and more employees **continue working later in life**, businesses are now more multigenerational than ever – and navigating the multitude of priorities, expectations and experiences this brings to the workforce can be a challenge.

Only 6% of employees globally agree their workplace is equipped for a multigenerational workforce

In fact, only 6% of employees globally agree that their workplace is **equipped to manage** a multigenerational workforce.

But, whilst much has been made of the **divide between Gen Z, Millennials, Gen X and Boomers**, and whilst some understanding of differences across generations will be helpful, there is no replacement for knowing employees as individuals and treating them as such. The role of management

continues to evolve. Managers must now balance the complexities of ever-changing work dynamics whilst businesses are feeling the squeeze in a diminishing UK economy. Core responsibilities are expanded as managers need to act as change agents, mentors, and advocates for their team's wellbeing all whilst maintaining camaraderie and productivity. As a result, 75% of HR leaders say managers at their organisation are overwhelmed by the expansion of their responsibilities.

Leadership development is therefore a top priority for many HR leaders in the years ahead. However, traditional approaches, such as lectures and seminars, are increasingly seen as ineffective – and research suggests they may even hinder progress.

To drive meaningful growth, organisations should **prioritise customised development programmes** and strategically foster frequent peer interactions through networking and team-building initiatives.

## The **Culture** Dividend







### How Great Culture Helped Admiral Group Become an £8 Billion Business

Admiral Group's commitment to being a Best Workplace for the last 25 years has gone hand in hand with its rise to the top tier of its sector.

For over two decades, the company has partnered with **Great Place To Work** to measure and invest in their workplace culture. In consistently prioritising colleagues with its people promise, Where You Can, Admiral has developed a truly great culture for all – and it's paid off!

### The Journey

Established in 1993, this market leader in financial services and insurance has grown to over 11,000 colleagues, currently serving 10.5 million customers globally, and proudly remains Wales' only FTSE 100 company. In 2025, Admiral has ranked 2nd on the Top 50 UK's Best Workplaces<sup>™</sup> List (Super Large size category) – marking their 25th consecutive year of earning this prestigious national recognition (a milestone shared by only one other organisation, Gowling WLG (UK) LLP, rank 47, Super Large).

Admiral's incredible company culture has resulted in impressive global recognition, too, including being ranked among the Top 25 World's Best Workplaces<sup>™</sup> in 2024, and achieving Best Workplaces<sup>™</sup> national recognition in 6

countries in the same year: Canada, France, India, Italy, Spain, and the UK.

### Consistency

Admiral has been consistently committed to living out its people promise. Where You Can, nurturing an environment where, as an Admiral colleague, you can 'Be You', 'Grow & Progress', 'Make A Difference', and 'Share In Our Future'. Alongside its people promise, Admiral's core company values (Communication, Fun, Equality, and Reward) are deeply embedded in its culture. This is a hallmark of fellow Best Workplace organisations, where leaders ensure that updates to strategy never deviate too far from the great culture and principles they've worked hard to develop over time.

"Although many things have changed, particularly over the last four years or so, those core values haven't," explains **Matt Wintle, Head of Talent Acquisition and Development at Admiral Group.** "You see them in the way that people act and behave and work with one another day-to-day here at Admiral... [The] workplace has changed a lot over the last few years. But in embracing our core values, we've been able to make sure that we can react to the way the workplace has changed, and make sure that we can look after our colleagues in the ways that we always have."

While most companies face setbacks to their culture during periods of growth, Admiral's employer awards kept coming alongside its expansion year on year. "While we were making decisions about how we push the business forward in the

"In embracing our core values, we've been able to make sure that we can react to the way the workplace has changed, and make sure that we can look after our colleagues in the ways that we always have."

- Matt Wintle, Head of Talent Acquisition and Development, Admiral Group

new ways of working, a lot of it was based on what our colleagues were telling us and how they wanted to work," says Matt.

"Our managers and leaders around the business put value on the results of the [Trust Index] survey, so that's a really powerful starting point. The right conversations happen, and there's reaction to what we see in that data. I think that's the most important thing actually: because if you didn't have that sense of significance to the data, then perhaps you wouldn't get the actions and reactions that we do."

### The ROI of Great Culture

Research by renowned Professor of Finance **Alex Edmans** recently proved that employee experience is a key predictor of financial success for UK organisations.

The 'Culture Dividend' study measured the performance of UK's Best Workplace organisations in comparison to other companies. To do this, Edmans created a hypothetical stock portfolio of UK-based, publicly traded companies from the Best Workplaces" Lists; exploring the returns of this 'Best Workplaces portfolio' vs. FTSE All-Share Index, from 2001 to 2023. He acknowledges that while stock price is not the only measure of performance, conducting this type of study allows one to control for many other factors – such as controlling for risk.

The results show that if you had started

a stock portfolio of the UK's Best

Index] survey, so that's a really powerful starting point. The right conversations happen, and there's reaction to what we see in that data." - Matt Wintle, Head of Talent Acquisition and Development, Admiral Group

"Our managers and leaders around the

business put value on the results of the [Trust

23 Year Returns of UK's Best Workplaces<sup>™</sup> Stock Portfolios (Value-Weighted and Equal-Weighted) vs FTSE All-Share





#### INSIGHTS - THE CULTURE DIVIDEND

Workplaces<sup>™</sup> in 2001, with an investment of just £100, you would have seen more than 4-times the returns of a similar investment in the FTSE All-Share. In fact. a value-weighted (equal-weighted) portfolio of the publicly traded companies on the list generated returns of 1,047% and 894% respectively, compared to just 231% for the FTSE All-Share index. For example, if you started in 2001 and held the FTSE All-Share Index with £100, then over the 23-year period this would have grown to £330 reinvesting dividends. However, had vou invested in all the UK's Best Workplaces equally (thus having an equal-weighted portfolio), and then every year when a new list was released you'd refresh that portfolio over the same period, then the result would be £993.51.

However, some may consider this to be disproportionately investing in some smaller companies and thus a tougher strategy to engage in. So instead. investors could opt to evaluate it where they invest more in the larger companies (i.e. value weighted portfolio). This would bring an even higher return of £1,146.87.

According to Edmans, these results (combined with his previous similar evaluation of top-performing companies in the US), "provide suggestive evidence that being a Great Place to Work is associated with higher firm value". And because this firm value is not immediately incorporated into the stock market, it may be a "particularly relevant investment criterion for shareholders."

There are therefore significant differences between investing in the Best Workplace portfolios and just holding the market. And this is strong evidence that treating your workers well absolutely pays off.

"If you do really care about financial performance, then you'd want to care about the biggest driver of financial performance - which is your human capital," says Edmans. The cumulative result: Companies with thriving. high-trust cultures, like Admiral Group, are more profitable and have higher stock market returns. They also generally eniov higher talent retention rates. increased productivity and engagement, and faster innovation.

### **Business Resilience**

Admiral's story demonstrates what the financial data proves: culture matters. Organisations which genuinely focus on building themselves around their people outperform those that do not.

Today, Admiral Group is an £8 billion business, and its 'Share In Our Future' commitment enables all colleagues to receive shares in the company twice a vear.

"Looking ahead, we remain wellpositioned for continued financial success." savs Milena Mondini de Focatiis, Admiral Group Chief Executive Officer.

"This is the 25th consecutive year we've been recoanised by Great Place to Work in the UK. This is testament to our colleagues and our very special culture. We believe that people who like what they do, do it better, and I'm so grateful to all my colleagues for their enthusiasm, their passion and empathy with customers which makes Admiral a fantastic place to work. Because of their hard work, they have been an instrumental part of our financial strength and our success so far."

"If you do really care about financial performance, then you'd want to care about the biggest driver of financial performance – which is your human capital."

- Alex Edmans, Professor of Finance, London Business School



Above: Alex Edmans presenting his research on How Employee Satisfaction Fuels Financial Performance at the Great Place To Work For All Community Conference, September 2024

Watch Alex Edmans' full keynote on **How Employee Satisfaction Fuels** Financial Performance



Everyone has a sense of purpose and is prideful in their work. There's a sense of responsibility that doesn't always exist in other companies.

Incredibly friendly and helpful community for such a large company. Everyone wants to help one another.

This company gives you the opportunity to grow and develop at the pace you are comfortable with which has always made me feel like there are no barriers to my progression.



Just a few reasons why AJ Bell is a 2025 UK's Best Workplace<sup>™</sup>.



Best Workplaces SCAN FOR MORE

> About what makes AJ Bell a great place to work



Mercator truly feels like a family. Everyone looks out for each other.

I've never known a place that is so eager to make everyone feel cared for, understood, respected and rewarded.

The people at Mercator really do come first and this is felt throughout the company.

> Just a few reasons why Mercator Digital is a 2025 UK's Best Workplace<sup>™</sup>.





SCAN FOR MORE about what makes Mercator Digital a great place to work





## Together we **Thrive**

Fortitude Nicsa Global ranks No. 1 in the highly competitive Small size category

Based in Derbyshire, Fortitude Nicsa Global (FNG) is an IT support and hardware maintenance firm supporting customers in over 160 countries. Their focus on employee development and camaraderie has stood out to employees as part of what makes this a truly 'great place to work' for all.

Like FNG, the UK's Best Workplaces recognise that employees want to feel fulfilled in their work, have a sense of purpose and to know what their next career move may be. As nonlinear career paths become increasingly common in organisations, it's those employers who equip all their people with the skills and support needed to alian their job role with their personal and professional goals who will truly see the benefits.

"FNG is open to developing staff training and investing a lot of time in [helping] their employees to work to the best of their abilities," said one worker in their survey feedback. This was echoed by another employee sharing: "Through FNG, I have been fortunate enough to have job opportunities to

work for Bloomberg, Blackstone, Candriam, Stefanini, Iveco, Cegeka, NHS [...] and many more companies. This has given me and my colleagues opportunities to work with industry leaders, learn new technologies and services."

At FNG, 100% of individuals say that their work "has special meaning; this is not 'just a job'" and that they feel they "make a difference here" (compared to the UK average for these statements, sitting at 58% and 66% respectively). Across the 350 companies on this year's Best Workplaces List, 8 in 10 employees say they are offered training or development to further themselves professionally, versus only 6 in 10 UK workers.

When asked if there was anything they'd change to make FNG a better place to work, one employee responded: "There is not one thing I would change about FNG. I love working here, in a supportive and relaxed environment. We are able to complete our work in our time and given responsibility for our own workloads."



"At FNG, our people are our greatest strength, and this recognition reflects their passion. collaboration, and dedication. Being named No. 1 on the **UK's Best Workplaces** List for 2025 is an incredible honour, and we remain committed to fostering an environment where everyone can thrive."

> - Katy Upton, CEO, Fortitude Nicsa Global



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Best Workplaces<sup>™</sup> 2025
Small: 10-50 employees
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1	Fortitude Nicsa Global fortitude-nicsa.com		16	Point 6 Design point6.co.uk
2 Men	Business First Partnership bfp.travel	B	17	Addresscloud addresscloud.com
3	Outrank Ltd outrank.co.uk	Sutrank.	18 NEV	Elev-8 Performa elev-8.co.uk
4 Man	The Workplace Depot theworkplacedepot.co.uk	The WORKPLACE Depot	19	Molecule to Med moleculetomedicine
MEW 5	Cross 8 Ltd cross8.co.uk	CROSS8	20 NEW	Munio munio-it.co.uk
<b>9</b>	PRACYVA Ltd pracyva.com	Pracyva	21 NBN	Ynni Llŷn ynnillyn.cymru
7	Good Humans goodhumans.co.uk	GOOD Humans™	22 NEW	Look Good Do G Igdg.group
NEW 8	Clownfish Events Ltd clownfishevents.com	events	ABN 523	Globalstep globalstep.com
<b>9</b>	Carolina House Trust carolinahousetrust.org.uk	Grolína HOUSE TRUST	24	Loom Digital loomdigital.co.uk
10	Wildfire wildfirepr.com	wildfire	25	Signable signable.co.uk
11 New	Beanstalk beanstalkmarketing.co.uk	(beanstalk	26 NEW	myHappymind myhappymind.org
12 New	Serviceware serviceware-se.com	SERVICEWARE	27	AdviseInc adviseinc.co.uk
13	Legacy Futures Group legacyfutures.com	Legacy Futures	28	Healthier Busine hbcompliance.co.uk
14 Nav	Flourish Education flourisheducation.co.uk	flour <sup>®</sup> sh education	29	Walr walr.com
15	Bind Media bind.media	BindMedia	<b>NEW</b> 30	Zero Gravity zerogravity.co.uk

## Best Workplaces"

	FORTITUDE NICSA GLOBAL	16	point6.co.uk	POINT6
)	B	17	Addresscloud addresscloud.com	<b>address</b> cloud
	Sutrank.	18 New	Elev-8 Performance elev-8.co.uk	
	The WORKPLACE Depot	19	Molecule to Medicine moleculetomedicine.com	Molecule to Medicine
	CROSS8	20 NEW	Munio munio-it.co.uk	
	Pracyva	21 NBM	Ynni Llŷn ynnillyn.cymru	
	GOOD Humans™	22 Men	Look Good Do Good Ltd Igdg.group	look good do good.
	events	NEN 23	Globalstep globalstep.com	
	Grolína HOUSE TRUST	24	Loom Digital loomdigital.co.uk	loom 🕸
	wildfire	25	Signable signable.co.uk	Signable
		26 New	myHappymind myhappymind.org	myHappymind
	SERVICEWARE	27	AdviseInc adviseinc.co.uk	AdviseInc
	Legacy Futures	28	Healthier Business Group hbcompliance.co.uk	Healthier Business Group
	flour <sup>®</sup> sh education	29	Walr walr.com	<b>W</b> walr.
	BindMedia	NEW 30	Zero Gravity zerogravity.co.uk	ZERO GRAVITY

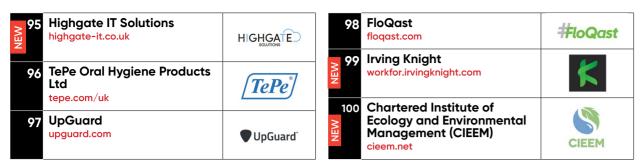
2025 UK'S BEST WORKPLACES<sup>™</sup> - SMALL

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NEW 31	Spa Communications spacomms.com	spa communications	47 Man	Invisors invisors.com	Invisors
32	BBJ&K Ltd bbjandk.com	BBJ& Your audience Understood	48 New	TWO PLUS TWO two-plus-two.com	TWO PLUS TWO
33	Happy happy.co.uk	happy Creating joy at work	49 Nen	Arreoblue Ltd arreoblue.com	
34	BlakYaks blakyaks.com	BlakYaks.	50	Enfuse Group Ltd enfusegroup.com	
NEN 35	Talking Stick Digital talkingstickdigital.com	TALK NG ST CK DIGITAL	51 NEM	Vizst Technology vizst.com	Vizst
NEW 36	Just Shutters (Franchise) Ltd justshutters.co.uk	Just	52 Man	Emberson Group embersongroup.com	emberson
NEM 37	Connect Three connectthree.co.uk	CONNECT THREE	NEM 53	UPP B2B Ltd uppb2b.co.uk	UPP
<b>38</b>	Belu belu.org	BELU DRINK THE DIFFERENCE	54	Hundred Star Games hundredstar.games	HUNDREDSTAR
39 NEW	Baker Street Quarter Partnership bakerstreetq.co.uk	BAKER STREET QUARTER PARTNERSHIP	NEN 55	SEOMG! seomg.co.uk	SEºMG!
40	Evo Agency evo.agency	<b>≡</b> ▼● Agency	96 NEW	Studio Graphene studiographene.com	STUDIO GRAPHENE
41	Fuel Bank Foundation fuelbankfoundation.org		57	Sodexo Circles UK circles.com/gb	(circles)
42	Oban International obaninternational.com	International	58	ET Works etworks.com	<b>E</b> works
43	Reinvigoration Group reinvigoration.com	GROUP	59 NEM	Favola favola.co.uk	Favola
44	Genie Goals geniegoals.co.uk	genie goals	60 NEM	Premier Education Group premier-education.com	Premier Education
Man 45	Prime Molasses Ltd primegrouponline.co.uk		61 NEW	Heart Relocation Ltd heartrelocation.com	Heart RELOCATION
Man 46	Firechief® Global firechiefglobal.com	FIRECHIEF* making the world a safer place	62	Component Sense componentsense.com	component sense

### 2025 UK'S BEST WORKPLACES<sup>TM</sup> - SMALL

63	Sandea Wholesale Ltd sandea.co.uk	Sandea HIGO ( THE ) COMPTER	79	Consultant Connect consultantconnect.org.uk	
64 Na	Brave brave-people.com	THE PEOPLE DEPARTMENT	08 NEW	Purple Frog Systems Ltd purplefrogsystems.com	purple freg
65	Founders Law founders-law.co.uk	Founders Law	NEW 81	Escentral www.escentral.com	Escentral
66	Frontier frontierhq.com	Frontier	82 NEM	All The Best theprincearthure8.com	Ω
67 Man	Arke Agency Ltd arkeagency.com	arke.	83	Infinity Systems Engineering Ltd infinity-systems.co.uk	
68 8	Fishtank Agency fishtankagency.com	FISHTANK	84	Social social.co.uk	Social
69	Perkins Coie perkinscoie.com/locations	Perkins Coie	85 NEW	HOLTs Textiles holtstextiles.co.uk	HOLTS TEXTILE SPECIALISTS
70	Language is Everything languageiseverything.com	Language isEverything	86 NEW	Silverfort silverfort.com	🕼 SILVERFORT
71	LD Collins Idcollins.com	LDCollins	NEW 87	London Strategy londonstrategy.com	
72 72	Dock & Bay uk.dockandbay.com	DOCK & BAY	88	Covernet cover.net	() covernet
73	Annapurna Recruitment annapurnarecruitment.com		89 NEW	CLM Search clmsearch.com	CLM
74 N	Latsco London Ltd latsco.com/en		90	The Marketing Pod marketingpod.com	the marketing pod
75 N	EVOLVE Advice Ltd evolveadvice.co.uk	EVOLVE ADVICE	91	Ascarii ascarii.com	ascarii
76	Something Big somethingbig.co.uk	Something Big	92 NEW	SEO Travel seotravel.co.uk	SE <b>n</b> Travel
77	Richard Nelson LLP richardnelsonllp.co.uk	Richard Nelson LLP	93 NEM	John Mason International johnmason.com	JohnMason International Movers
78	BTTC Infrastructure Ltd bttcgroup.com	ETTC BETTC Tar Childrenne	94	PRS IN VIVO prs-invivo-group.com/about-us	PRS VIVO

Z025 UK'S BEST WORKPLACES<sup>™</sup> - SMALL



Discover more about these listmakers at www.greatplacetowork.co.uk



Best Workplaces

Legendary Act

## List Legends: Admiral Group

Admiral Group is a leading UK insurer offering motor, home, travel, and pet insurance, as well as loans, car finance, Insurtech, and leaal services.

This people-first organisation remains Wales' only FTSE100 company and has been recognised as a UK's Best Workplace™ for 25 consecutive years for its exceptional workplace culture.

### As one colleague notes:

"Management care and treat me as an individual rather than a number. I know that if I need support, whether this be work related or home life, I would be made a priority."



87% of Admiral Group Employees agree that 'this is a great place to work'

Discover what makes Admiral Group a great place to work



## **Leading** from the top

## Hatmill rises to the top of the ranks in the Medium size category

Within a few seconds of scanning Hatmill's employee survey results, it's easy to see why employees are thrilled to be working for this Yorkshire-based leader in supply chain and logistics consulting.

Like many Best Workplace organisations, Hatmill stands out for its great leadership and trusting individuals to deliver high quality work without the need for micromanagement or rigid working models. This trait is shared by their fellow listmakers, and is partly why 86% of employees across the 350 listed Best Workplaces agree that "Management's actions match its words" (vs the UK average of just 55%).

Considering that over a third of UK employees no longer feel confident in their senior leaders, it's truly remarkable to see 100% of Hatmill colleagues agree that their "executives embody the best characteristics of our company".

As one respondent explained in their survey: "The company's 'Teal structure' and culture make it unique. In particular, the level of trust and individual responsibility that everyone is given is excellent, and although it's odd at first adapting to having no line manager, the peer-to-peer feedback process and monthly coaching work well to replace that without all of the internal politics you often get. The employee-owned nature of the business is also a unique element, this gives you a feeling of actually being key to the business decisions and also being rewarded for the business's success, which you don't typically see unless at an executive/ownership level in other businesses."

Another respondent's personal account of their experience echoes a strong sense of ownership and 'one team' extended across the entire workforce. They write:

"...with around 70 employees that's very different to most companies especially in a consultancy environment. Our biggest success in recent vears is maintaining that culture and our core principles as we've grown. That's the main reason it's so great being part of the team. I've seen over the last 7 years how easy it would have been to introduce structure and controls, but it's to the testament of everyone in the team for challenging and supporting each other. With a mindset that everyone is responsible, it breaks down the barriers normally in place in a business and there isn't a feeling that without a promotion it's time to start looking elsewhere".



2025 UK'S BEST WORKPLACES<sup>™</sup> - MEDIUM

"I'm proud Hatmill has been recognised as THE **Best Workplace.** Our self-managing culture is the key reason people love working at Hatmill. A team that enjoys work always produce the best results, particularly for our clients. Creating a great place to work is central to leading a business and to be ranked in first place is an honour and credit to our amazing team."

> - Simon Dixon, Founder and CEO, Hatmill

of Hatmill employees agree 'our executives fully embody the best characteristics of our company'

UK Average = 54%

100%

100%

100%

of Hatmill employees agree 'management trusts people to do a good job without watching over their shoulders'

UK Average = 70%

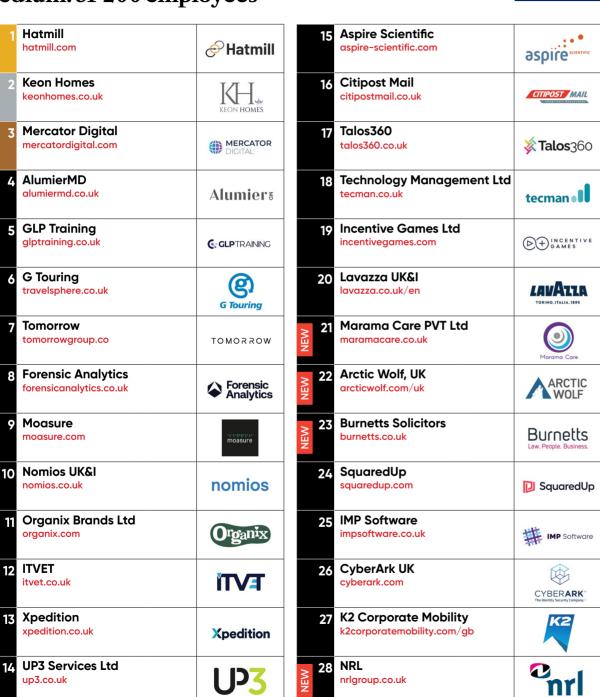
of Hatmill employees agree 'I am able to take time off from work when I think it's necessary'

UK Average = 66%



#### uk\_info@greatplacetowork.co

## Best Workplaces<sup>™</sup> 2025 Medium: 51-200 employees



Best

Great Place

Workplaces<sup>®</sup>

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2025

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### 2025 UK'S BEST WORKPLACES<sup>™</sup> - MEDIUM

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64	Ridgeview Wine Estate ridgeview.co.uk	RIDGEVIEW	81 NEW	Bolton Lads and Girls Club blgc.co.uk	blgc writeling young lives
65	LACE Partners lacepartners.co.uk	LACE Partners	82 NEW	ITRS Group itrsgroup.com	
66	Workplace Interiors Company Cheltenham workplaceco.co.uk	Ø WORKPLACE Interiors Co	83	Catalyst Care Group catalystgrp.co.uk	catalyst
67	Advancing Analytics advancinganalytics.co.uk	ADVANCING ANALYTICS	84 Nav	Frequentis frequentis.com	FREQUENTIS FOR a SAFER WORLD
68	Simpson Associates simpson-associates.co.uk	Simpson Associates The Data Analytics Company	85	Mental Health First Aid England mhfaengland.org	MHFA England
69	Alnylam UK Ltd alnylam.com/alnylam-uk	* Alnylam*	86 NEW	N-Compass n-compass.org.uk	n compass
70	Workiva workiva.com	workíva	87	Moose Toys moosetoys.com	Cmoose
71	Intersoft intersoft.co.uk	INTERSOFT	88	Accuracy accuracy.com	Accuracy
<b>72</b>	Shared Access sharedaccess.com	sharedaccess <sup>™</sup>	89	Box.Com (UK) Ltd box.com	box
73 Man	Tyk tyk.io	•Tyk	<b>90</b>	Viessmann Ltd viessmann.co.uk	VIESMANN
74	Agria Pet Insurance agriapet.co.uk	Agria I	<b>NEW</b>	Optimizely optimizely.com/company	Coptimizely
75	Glassmoon Services glassmoonservices.co.uk	GLASSMOON	92	Justteachers Ltd justteachers.co.uk	justteachers
76 NEW	15Below 15below.com	15below	<b>93</b>	Conferma conferma.com	📼 conferma
77 77	Osprey Charging Network ospreycharging.co.uk		94	Western Global western-global.com	WESTERN CO GLOBAL
78 NEM	The Marketing Lounge Partnership Ltd mlp.agency	Delighting customen Delivering results	95 NEV	Altavia UK altavia-uk.com	altavia.uk
79		360 insights	96	Airwalk Reply airwalkreply.com	

2025 UK'S BEST WORKPLACES<sup>™</sup> - MEDIUM



Discover more about these listmakers variation of the second seco



Best Workplaces<sup>®</sup>

> ик 2025

Outstandin 20 Years

> Great Place

### List Legends:

### **Bright Horizons Family Solutions**

For the 20th year, Bright Horizons has been recognised as a UK's Best Workplace<sup>\*\*</sup> – a testament to its excellence in early years care, education and family support.

With nearly 300 nurseries across the UK, Bright Horizons





has supported families for over 30 years. They also collaborates with 400 UK clients, providing essential Work + Family services for employees to thrive.

Their HEART values – Honesty, Excellence, Accountability, Respect, and Teamwork – enable a culture where employees feel empowered to make a difference every day.

82% of Bright Horizons Family Solutions employees agree that 'this is a great place to work'





## Mission Accomplished

Employees commend a collaborative culture at NVIDIA, No. 1 Large

that in their company "Management

suggestions and ideas". And at NVIDIA,

this climbs to 92% – a stark contrast to

"It's never boring; there are always new

independence to run my team as I see

fit. according to my own judgement."

Another employee shared: "There's a

collaborative culture that goes across

the whole company that I haven't seen

anywhere else. I have the pleasure of

working with many people in different

as a whole, and I can do this with the

Converselv, my work has received the

me and working together on things

where they're best placed to help.

work as one large team incredibly

companies with more traditional

quickly and efficiently compared to

There are very few barriers to aettina

things done, and I think that helps us

areat benefit of others reaching out to

encouragement of management.

customers and users, and the company

teams for the greater benefit of our

genuinely seeks and responds to

challenges, I'm given enormous

the UK average of just 57%.

said one NVIDIA manager.

In addition to valuing their flexibility and feeling a strong sense of camaraderie across the workplace. colleagues at NVIDIA say they greatly appreciate that the company's "mission is what guides decisions, not hierarchv".

As one employee explains: "I am trusted to do my job and make decisions. Policies are in place to ensure that there is clarity, but open communication and one-on-one judgements are often used to resolve queries or conflict. This flexible environment fosters a spirit of being listened to as an individual and not just a number following a process."

It's a trend that's becoming increasingly common among Best Workplaces, like NVIDIA, who are cultivating a culture characterised by high-trust leadership, autonomy, and psychological safety. No matter what their role or tenure, employees at these top-performing organisations feel empowered to take risks, share ideas, and admit mistakes freely without fear of negative consequences.

Across the 350 Best Workplaces on this year's List, 86% of employees agree



management structures." nvibi



of NVIDIA employees agree 'people here are willing to give 97% extra to get the job done' UK Average = 67%

> of NVIDIA employees agree 'people look forward to coming to work here UK Average = 55%

96%

"NVIDIA's first priority is creating an environment where our employees can do world-changing work. We do this by supporting them with benefits that suit every stage of life, the best tools for their job, and a workplace where ideas are heard and encouraged."

> - Sonia Mediavilla-Talamelli. VP HR (EMEA), NVIDIA

**Best Workplaces**<sup>®</sup> 2025 Large: 201-1000 employees

NVIDIA

Unum

unum.co.uk

Samsara

wwt.com

kerv.com

Braze

braze com

phoenixs.co.uk

CSL Group

csl-group.com

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Phoenix Software

Aventum Group Ltd

aventumaroup.com

Dalcour Maclaren

dalcourmaclaren.com

citadel.com/london

HiBob

hibob.com

MetLife

UK Ltd

lindt.co.uk

metlife.co.uk

Lindt & Sprüngli

Kerv

samsara.com/uk

powerforcegb.com

World Wide Technology

nvidia.com

CrowdStrike

crowdstrike.co.uk



#### Assurant Ø. assurant.co.uk ASSURANT° CoreLogic 18 CROWDSTRIKE corelogic.uk CoreLogic Charlie Biaham's บก่บ่า charliebiahams.com 5 Charlie Bigham's 20 PKF Francis Clark Francis Clark 😰 samsara pkf-francisclark.co.uk Powerforce Field Marketina Natilik 21 P natilik.com NATILIK 22 Ellisons Solicitors World Wide ellisonssolicitors.com Ellisons Verisk 23 ken Verisk 5 verisk.com 24 Coloplast braze 🚔 Coloplast coloplast.co.uk Shake Shack PHOENIX shakeshack.co.uk **Centrica Energy** centrica & CSL centricaeneray.com Energy **Development Bank of Wales** Banc AVENTUM developmentbank.wales Arthrex DM DALCOUR Arthrex arthrex.com **Citadel & Citadel Securities** CreateFuture 29 CreateFuture CITADEL | MI CITADEL | Securities createfuture.com 30 **Discover Financial Services** Bob DISCOVER discover.com **Robert Half** 31 MetLife roberthalf.com/gb/en rh Robert Half Blackstone Lindt 5 blackstone.com Blackstone

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NBN 33	TSG Ltd tsg.com	TSG	51	Kia UK Ltd kia.com/uk	
Man 34	Quantexa quantexa.com	quantexa	<b>52</b>	Benefit Cosmetics benefitcosmetics.com/en-gb	bene <i>f</i> it
35	Active Prospects activeprospects.org.uk	Active Prospects	53	De Lage Landen Leasing Ltd dllgroup.com	
36	Intuit intuit.com	ΙΛΤυΙΤ	54	Wavestone wavestone.com	WAVESTONE
37	Cadence cadence.com	cādence°	NBN 255	nGAGE Talent Group ngagetalent.com	<b>N</b> GAGE TALENT
38	Verint Systems verint.com	VERINT	56	Genesys genesys.com	e GENESYS.
39	Zscaler UK Ltd zscaler.com	<b>E</b> zscaler <sup>*</sup>	57	General Mills UK generalmills.com	General Mills
Man 40	NRG Riverside nrgriverside.com	RIVERSIDE Experts in Specific Floes	58	Laithwaites laithwaites.co.uk	LAITHWAITES
41	Liberty IT liberty-it.co.uk	Liberty. Information Technology	59	BHP LLP bhp.co.uk	BHP
42	Klaviyo klaviyo.com	klaviyo	60	The Doyle Collection doylecollection.com	THE DOYLE COLLECTION
Man 43	Tapestry tapestry.com		61	ProCook procook.co.uk	<b>Pro</b> Cook <sup>®</sup>
44	Stryker UK stryker.com/gb/en	stryker	62	AlphaSights alphasights.com	S AlphaSights
Man 45	Newmedica newmedica.co.uk	Rewmedica	63 NEW	Findel findel.co.uk	FINDEL
46	Agilent Technologies agilent.com	Agilent	64	Chiesi Ltd chiesi.uk.com	<b>⊙</b> Chiesi
47	Goodlord goodlord.co	broboog	65	Citizens Advice Gateshead citizensadvicegateshead.org.uk	citizens advice Gateshead
48	relfm.com	REL	66	Sysmex UK Ltd sysmex.co.uk	<b>Sysmex</b>
49 Man	Oxford International Education Group oxfordinternationaleducationgroup. com	Contending Education Group	67 NEM	Liquidline liquidline.co.uk	LIQUIDLINE.
50	Statkraft UK statkraft.co.uk	Statkraft	68	Fisher Investments UK fisherinvestments.com/en-gb	Fisher Investments UK*

### 2025 UK'S BEST WORKPLACES<sup>™</sup> - LARGE

**BYTES** 

slalom

YMCA ST PAUL'S GROUP

O<sub>fittleworth</sub>

. Microlise

SecureTrust

Synechrøn

SUNTORY GLOBAL SPIRITS

FARNBOROUGH

Trade Choice Carpet& Flooring

> **F** FRAIKIN

🔀 Broadridge

<sup>C</sup>REHAU

connexin

CATAPULT

NEW	Simon Community simoncommunity.org	simon community Ending Homelessness	85	Bytes Software Services bytes.co.uk
70	The Havebury Housing Partnership havebury.com	Havebury Housing Partnership	86	Slalom slalom.com/gb/en/who-we-are/ locations
71 MEW	Cornerstone cornerstone.network		87 NEM	YMCA St Paul's Group ymcastpaulsgroup.org
72	Vegner Group vegnergroup.com	VEGNER GROUP	88	Fittleworth Medical Ltd fittleworth.com
<b>NEW</b>	Datasite datasite.com	🔁 Datasite	89	Microlise Ltd microlise.com
74	Biogen biogen-uk-ie.com	<sup>®</sup> Biogen.	90	Secure Trust Bank Group securetrustbank.com
75	Gambling Commission gamblingcommission.gov.uk	GAMBLING COMMISSION	91 NEM	Synechron Ltd synechron.com
NEW	Sixt Rent A Car sixt.co.uk	Sixt	92 NEM	Suntory Global Spirits UK suntoryglobalspirits.com
77	Mobilize Financial Services mobilize-fs.co.uk	MØBILIZE FINANCIAL SERVICES	93	The Farnborough Airport Company farnboroughairport.com
NEW 78	Roper Rhodes roperrhodes.co.uk	ROPER RHODES"	94 NEM	TradeChoice Carpet and Flooring tradechoice.com
79	Mimecast mimecast.com	mimecast	95 NEW	Fraikin fraikin.co.uk
80	Brayleys Cars Ltd brayleys.co.uk	Brayleys Together We Drive	96	Broadridge Financial Solutions broadridge.com
81	Park Place Technologies parkplacetechnologies.com	PARK PLACE	97 NEM	REHAU Ltd rehau.com/uk-en/company-careers
82	The All England Lawn Tennis Club wimbledon.com		98	Norton Way Motors Ltd nortonway.com
NEW 83	Bloomsbury Publishing Plc bloomsbury.com	BLOOMSBURY	99	Connexin connexin.co.uk
NEW	PayStream Accounting Services Ltd paystream.co.uk	PoyStream*	100	Offshore Renewable Energy Catapult ore.catapult.org.uk

Discover more about these listmakers at www.greatplacetowork.co.uk





## **Top** of their game

Hilton takes the No. 1 spot on the 2025 UK's Best Workplaces List (Super Large)

Employees working for the global leader in hospitality frequently noted fun, trust, and colleagues being supportive and welcoming as key reasons why they believe **Hilton** is such an outstanding place to work.

This goes beyond offering industryleading benefits and creating environments where people feel comfortable with speaking up and being their authentic selves. Employees at Hilton often mentioned their appreciation for "the collective sense of pride and respect for each other", and value having "the ability to grow one's career internally without having to change companies."

Employees also commended Hilton's leaders and managers for being a transparent leadership team who have built trust by openly sharing important information, and being honest about challenges and about the company's plans and goals.

As one person shared in their survey:

"[Hilton is] an incredibly family friendly oraanisation which really makes a difference to women workers and their ability to arow their career like male peers. I'm a working mum with young kids and the flexibility and support I aet, allowing me to work in a way that works for me is irreplaceable. There is a trust that you will get the job done even if not doing it in the traditional working way in terms of hours and location."

"Hilton places a high value on culture. They invest in it heavily - financially and in time," said another employee. "It shows. I've never experienced a culture like it, and it takes effort from evervone."

"More and more people see hospitality as a dynamic and rewarding career. At Hilton, our 18,000+ UK Team Members bring Conrad Hilton's vision to life, filling the earth with the light and warmth of hospitality. Their dedication creates opportunities, shapes careers, and delivers exceptional service earning us the prestigious UK's #1 Great Place to Work accolade once again"

- Simon Vincent, CBE EVP & President EMEA, Hilton

UK Average = 72%



### **Best Workplaces**<sup>®</sup> 2025 Super Large: 1001+ employees

Hilton

Aviva

aviva.com

Baringa

ServiceNow

AbbVie

AJ Bell

Adobe

express

Salesforce

salesforce.com

adobe.com

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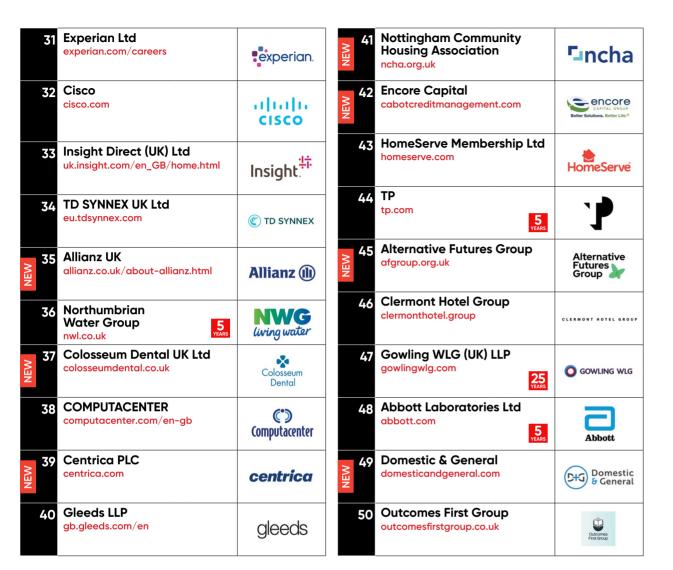
abbvie.co.uk



Consensus Support Hilton hilton.com/en/corporate Services Ltd consensus consensussupport.com Sopra Steria Ltd Admiral Group Admiral soprasteria.co.uk admiralgroup.co.uk sopra 🌄 steria 25 **IRIS Software Group** 19 **IRIS** iris.co.uk 5 **Bright Horizons Family** barinaa.com/en 🍇 Baringa Solutions 20 Bright Horizons brighthorizons.co.uk **Kids Planet Day Nurseries BUUK Infrastructure** st? 20 BUK kidsplanetdaynurseries.co.uk bu-uk co uk Kids Plane infrastructure Marriott International Marrioff servicenow marriott.com servicenow.com Version 1 Booking.com 22 Booking.com careers.booking.com version1.com **VERSION 1** Capgemini UK 23 abbvie capgemini.com/gb-en Capgemini Home Group Ltd Softcat plc 21 °softcat home homegroup.org.uk softcat.com **Siemens Healthineers AG** 25 **V**A]Bell ajbell.co.uk/group siemens-healthineers.co.uk 26 Specsavers Adobe Specsavers specsavers.co.uk **DHL Express** Dimensions 27 **▼** dimensions dhl.com/gb-en/home/ DHL dimensions-uk.org 5 **Coventry Building Society** NHS Shared Business 25 COVENTRY Services NHS coventrybuildingsociety.co.uk Shared Business Service sbs.nhs.uk Savers Health and Beauty 29 savers savers.co.uk N Family Club **Capital One** 30 family club nfamilyclub.com capitalone.co.uk **Capital**One







Discover more about these listmakers at www.greatplacetowork.co.uk





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A magnetic employer brand attracts exceptional talent. Enhance your recruitment and retention efforts by prominently showcasing your status as a UK's Best Workplace<sup>™</sup> in your sector.

Survey your workforce and **become Great Place To Work® Certified™ by July 18th** to ensure your organisation is eligible for all 2025 UK's Best Workplaces sector lists.

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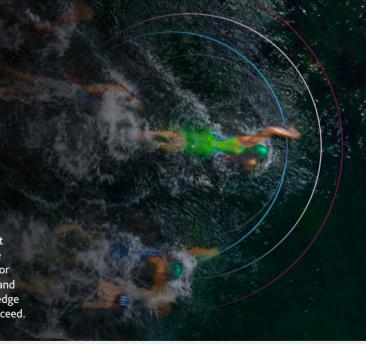


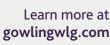




Best











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